

Endoscopy Center of South Sacramento Patient Disclosure Information

Thank you for choosing Endoscopy Center of South Sacramento. Our goal is to provide comprehensive, cost-effective, same day surgical care that is friendly and convenient. The following information is required by the Federal Government to be presented to all patients before their surgery. Please review the following information and sign that you have received it. Please contact your physician's office or the Endoscopy Center if you have any questions about the information contained, herein.

PATIENT'S RIGHTS:

- Exercise these rights without regard to sex or cultural, economic, educational, or religious background or the source of payment for his/her care.
- Treated with respect, consideration, and dignity.
- Provided with appropriate personal privacy, care in a safe setting, and free from all forms of abuse and harassment.
- Knowledge of the name of the physician who has primary responsibility for coordinating his/her care and the name and professional relationships of other physicians who will see him/her.
- Receive information from his/her physician about the illness, his/her course of treatment and his/her prospects for recovery in terms that he/she can understand.
- Receive as much information from his/her physician about any proposed treatment or procedure as he/she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies this information shall include a description of the procedure or treatment, the medically significant risks involved in each, and to know the name of the person who will carry out the procedure or treatment.
- Actively participate in decisions regarding his/her medical care to the extent permitted by law, this includes the right to refuse treatment or change his/her primary physician.
- Disclosures and records are treated confidentially, except when required by law, patients are given the opportunity to approve or refuse their release.
- Information for the provision of after-hour and emergency care.
- Information regarding fees for service, payment policies and financial obligations.
- The right to decline participation in experimental or trial studies.
- The right to receive marketing or advertising materials that reflects the services of the Center in a way which is not misleading.
- The right to express their concerns and receive a response to their inquiries in a timely fashion. The right to self-determination including the right to accept or refuse treatment and the right to formulate an Advance Directive.
- The right to know and understand what to expect related to their care and treatment.

- Gather as much information as you need to make an informed decision.
- Be available so staff can teach you how to care for yourself or your child; we want to share our knowledge with you, but you must be prepared to learn.
- Follow the care prescribed or recommended for you or your child by the physician, nurses, and other members of the health care team; remember, if you refuse treatment or do not follow instructions, you are responsible for your actions.
- Respect the rights and privacy of others.
- Assure the financial obligations associated with your own or your child's care are fulfilled.
- Responsible for being respectful of his/her personal property and that of other persons in the Center.
- Take an active role in ensuring safe patient care. Ask questions or state concerns while in our care. If you don't understand, ask again.
- Provide a responsible adult to transport you home from the facility and remain with you for 24 hours, if required by your provider.
- Inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.

PATIENT CONCERNS AND/OR GRIEVANCES:

Persons who have a concern or grievance against Endoscopy Center of South Sacramento including but not limited to, decisions regarding admission, treatment, discharge, denial of services, quality of services, courtesy of personnel or any other issue are encouraged to contact the Administrator or write a statement to:

Endoscopy Center of South Sacramento

8120 Timberlake Way, #103, Sacramento, CA 95823

California Department of Public Health

P.O. Box 997377, MS 3000, Sacramento, CA 95899

The Joint Commission

One Renaissance Blvd, Oakbrook Terrace, IL 60181

Department of Consumer Affairs

400 R Street, #1080, Sacramento, CA 95814-6200

You will receive a written response within 14 days indicating our decision, what steps we used to investigate and a contact person.

PATIENT RESPONSIBILITIES:

- Provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over the counter products and dietary supplements and any allergies or sensitivities.
- Ask for an explanation if you do not understand papers you are asked to sign or anything about your own or your child's care.

ADVANCE DIRECTIVES:

An "Advance directive" is a general term that refers to your oral and written instructions about your future medical care, in the event that you become unable to speak for yourself. Each state regulates the use of advance directives differently. There are two types of advance directives: a living will and a medical power of attorney. If you would like a copy of the official State advance directive forms, visit http://www.calhealth.org/Download/AdvanceDirective_English.pdf. OR http://www.calhealth.org/Download/AdvanceDirective_Spanish.pdf

OUR ENDOSCOPY CENTER'S ADVANCE DIRECTIVE POLICY:

The majority of procedures performed at the Endoscopy Center are considered to be of minimal risk. Of course, no Endoscopy is without risk. You and your surgeon will have discussed the specifics of your procedure and the risk associated with your procedure, the expected recovery and the care after your Endoscopy.

It is the policy of the Endoscopy Center, regardless of the contents of any advance directive or instructions from a health care surrogate or attorney, in fact, that if an adverse event occurs during your treatment at the Endoscopy Center, the personnel at the Endoscopy Center will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. At the acute care hospital further treatment or withdrawal of treatment measures already begun will be ordered in accordance with your wishes, advance directive, or health care power of attorney.

The law does not require that patients have or make an advanced directive.

Yes, I have provided Endoscopy Center of South Sacramento with a copy of my Advance Directive/Living Will/Health Care Proxy. The Endoscopy Center has explained to me their policy regarding the honoring of this document and I agree to proceed with the proposed procedures as scheduled. I understand that Endoscopy Center of South Sacramento does not honor Advanced Directives, but will transfer this document with me should the need arise.

Yes, I have an Advance Directive/Living Will/Health Care Proxy, but I did not bring it to the Endoscopy Center. (There is no requirement that you bring it to the Center.)

I do not have an Advance Directive/Living Will/Health Care Proxy. The facility will provide information about Advance Directives upon request.

MEDICARE PATIENTS:

Medicare patients should visit the website below to understand your rights and protections/
<http://www.cms.hhs.gov/center.ombudsman.asp>

ENDOSCOPY CENTER PHYSICIAN OWNERS:

The following surgeons have ownership in Endoscopy Center of South Sacramento and may receive financial benefit from services rendered at this center:

- Thomas Imperato, MD
- Rehka Cheruvattath, MD
- Rana M. Khan, MD
- Rana S. Khan, MD

I received information on patient rights, patient responsibilities, physician shareholder disclosure, advance directive policy and grievance policy prior to my Endoscopy. I understand and have had all my questions addressed satisfactorily.

Signature Date

Subsequent visits within 6 months of above DOS:

Signature Date

Signature Date